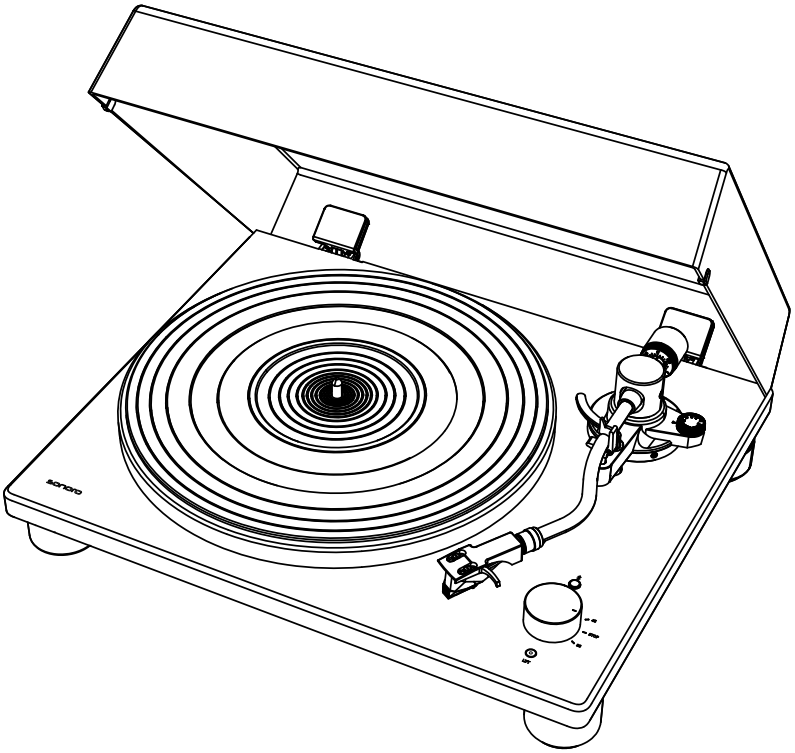
PLATINUM Automatic EAS

Operating manual



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GERMAN AUDIO DESIGN
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Document information

Operating manual for the device:
PLATINUM Automatic EAS

- Read these instructions carefully.
- Keep the instructions accessible.
- Observe safety manual.
- When passing on the product, also hand over these instructions.

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Do you need help?

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- For more information, you can also find us on YouTube.
  youtube.com/@sonoro_audio

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1. Safety information

⚠ WARNING!

Danger due to non-observance of the safety instructions!

The associated safety manual contains important information for the safe use of the device. Special attention is drawn to possible dangers. Failure to observe these may result in serious injury or damage to the device.

- ▶ Read the associated safety manual and these instructions carefully.
- ▶ Follow the safety instructions.
- ▶ Store the documents in an accessible location.

Use of the device is prohibited in the following cases:

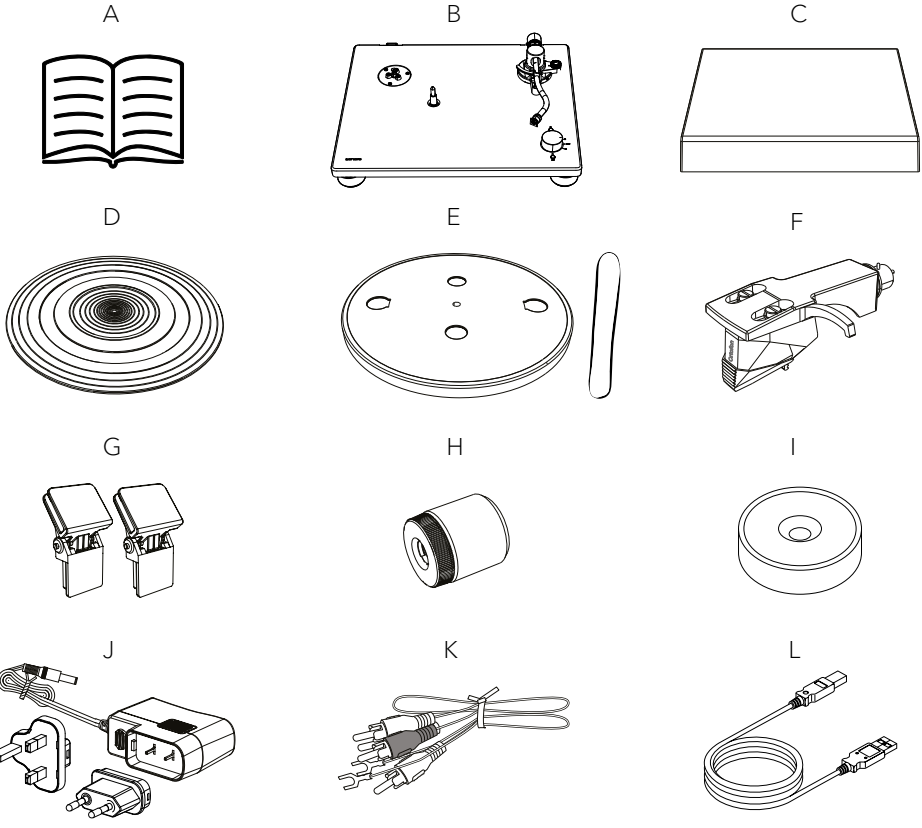
- In case of damage to the device or individual components.
- In the event of unauthorised conversions or modifications to the device.
- After improper repairs.

The manufacturer accepts no liability for damage in the following cases:

- If these instructions are not followed.
- In case of improper use.
- In case of improper handling.
- In the case of unauthorised conversions or modifications.

The device is intended exclusively for use in private households. The device may only be used if it is in technically perfect condition and has been set up correctly. Any other use is considered improper. Proper use also includes reading and observing these instructions and the associated safety manual.

2. Scope of delivery



A Operating manual and safety instructions

B Turntable

C Dust cover

D Mat for the platter

E Platter with drive belt

F Headshell with catridge

G Dust cover hinge

H Counterweight

I 45 RPM Adapter (7″ Single Adapter)

J AC adapter with EU & UK Adapter

K RCA calbe

L USB-B to USB-A cable

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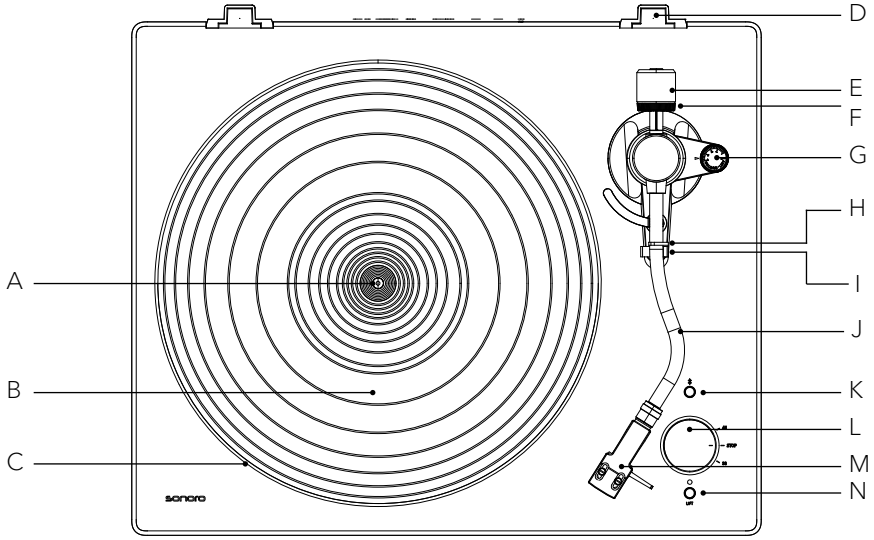
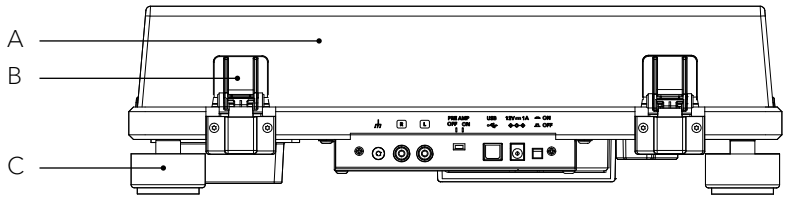
3. Device overview

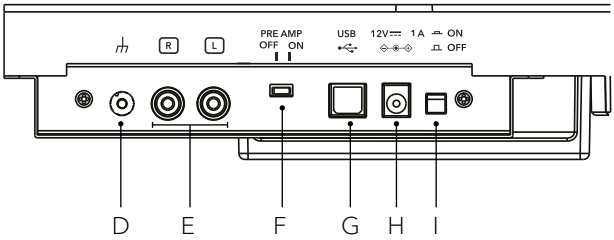
3.1 Top view



A Spindle
B Mat for the platter
C Platter
D Dust cover hinge holders
E Counterweight
F Tracking force gauge ring
G Anti-skating dial
H Tonearm clamp
I Tonearm rest
J Tonearm
K Bluetooth indicator / Pairing button
L Speed / STOP rotatory switch knob
M Headshell with cartridge
N Raise and lower the tonearm (lift button)

3.2 Rear side view





A Dust cover

B Hinges

C Feet

D Grounding terminal

E Stereo output terminals

F Pre-amplifier selector switch

G USB-B output

H DC input jack

I On / Off button

4. Technical specifications

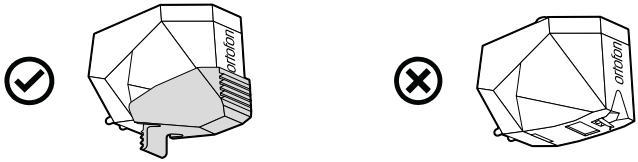
Turntable	
Type	2-speed, semi-automatic operation
Drive system	Belt drive
Motor	DC motor
Speed	33 1/3 RPM, 45 RPM
Turntable platter	Die-cast aluminum, diameter 300 mm
Wow and flutter	< 0.15% (33 RPM) at 3KHz
Signal to noise ratio	> 67 dB (A-weighted, 20KHz, LPF)
Output levels	
Pre-amplifier OFF	5.5mV±3dB (1KHz, 5cm/s)
Pre-amplifier ON	300 mV±3dB (1KHz, 5cm/s)
Output jacks	RCA
Tone arm	
Arm type	Static balanced S-shaped tonearm
Effective length	224 mm
Overhang	19 mm
Stylus pressure ad-justment range	0 to 2.5 g
Applicable cartridge weight range	5 to 7.5 g
Cartridge	
Model	Ortofon 2M Red
Type	Moving Magnet
Recommended load impedance	47,000 ohms
Amplifier connection	MM-input
Output voltage	5.5mV (1KHz, 5 cm/sec)
Stylus type	Elliptical
Stylus tip radius	r/R 8/18 µm
Tracking force range	1.6 to 2.0g (standard 1.8g)
Cartridge weight	7.2g
Headshell weight	9.3 g (including screws, nuts and lead wires)

USB port	
Supporting interface	USB 1.1 Compliant Windows 7 or above, or MAC OSX or above
Bluetooth	
Bluetooth version	5.2
Output class	Class 2
Frequency band	2,402 GHz – 2,480 GHz
Profile	A2DP 1.4
Supported codecs	SBC, aptX & aptX HD
Maximum output power	10.0 dBm
Maximum communication range	approx. 10m
General	
Dimension (W x D x H)	approx. 423 x 345 x 125 mm
Weight	approx. 5.2 kg
Operating temperature	0 °C ~ +40 °C
Power consumption	
OFF	0.2W or less
ON	3.5W or less
Replacement stylus (sold separately)	Ortofon 2M Red / 2M Blue
AC Adapter	
Manufacturer's name and address	Golden Profit Electronics Ltd. Shayao Chenwu Village, Shijie Town, Dongguan, Guangdong, China
Model identifier	GPE012T-120100-Z
Input voltage	AC 100 – 240 V
Input AC frequency	50 / 60 Hz
Output voltage	DC 12,0 V
Output current	1 A
Output power	12.0 W
Average active efficiency	More than 82.96%
Efficiency at low load (10%)	approx. 82%
No-load power consumption	0.10 W or less

Technical data are subject to change without prior notice.

5. Assembling the turntable

- PLATINUM Automatic EAS requires some assembly before using it for the first time.
- Do not connect your turntable to a power outlet with the AC adapter until you have finished the assembly.
- Keep the carton and packing materials. They do provide an ideal container to transport the unit.
- There is a stylus protective cover which is attached to the stylus. Keep the cover as you assemble your turntable.



▶ The stylus is a high precision component. Do not touch the stylus with your fingers, or banging the stylus into the platter, this may cause damage to the stylus.

▶ Remove the cable tie used to secure the tonearm at the time of delivery.

5.1 Placing PLATINUM Automatic EAS

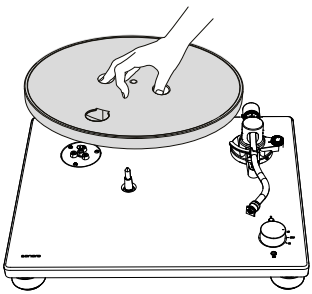
▶ Place it on a flat surface so that the record can be accurately traced.

5.2 Placing the platter

▶ Hold the platter firmly.

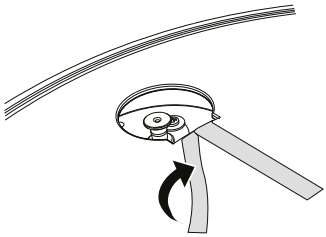
▶ Place the platter on the spindle gently.

▶ Turn the platter to the position where you can see the motor pulley through the circle hole on the platter.

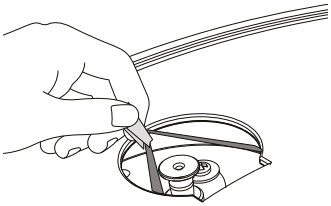


5.3 Attaching the drive belt

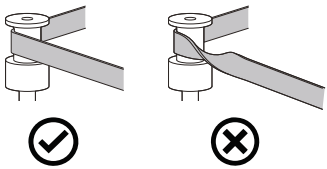
- Peel off the adhesive tape, pull and hold the red ribbon.



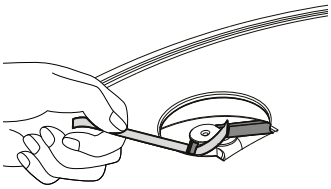
- Then, hook the drive belt around the motor pulley.



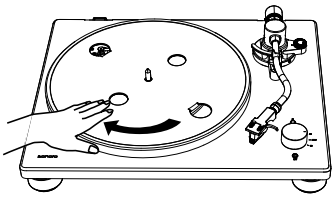
- Be careful not to let the drive belt become twisted.



- Remove the red ribbon from the drive belt.

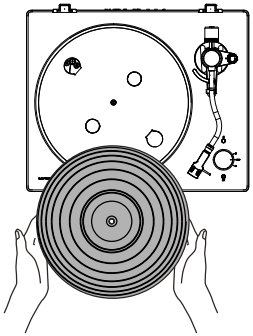


- Rotate the turntable several times to make sure that the drive belt is secure and rotating smoothly.

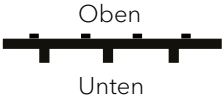


5.4 Placing the mat

- Place the mat of the platter on the platter.

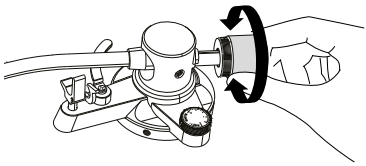


- The mat has a top and a bottom. The side with the ridged concentric circles should be placed down.



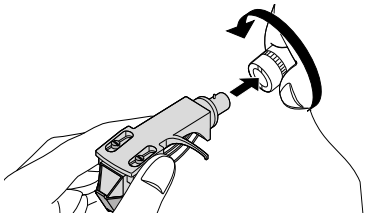
5.5 Installing the counterweight

- Place the counterweight over the end of tonearm, and slowly turn it anti-clockwise while gently pushing it.



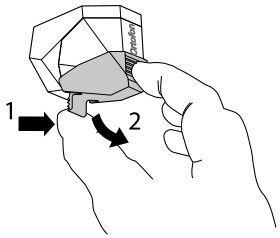
5.6 Installing the headshell

- Insert the headshell on the end of tonearm.
- Turn the lock nut in the clockwise direction to secure the headshell.



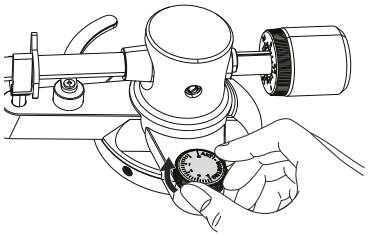
5.7 Removing the stylus protective cover

- Hold the stylus protective cover from it's front and back, and while pushing the latch on the rear part.
- Slowly tile the cover downward.

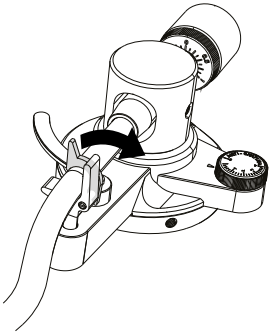


5.8 Setting the tonearm balance

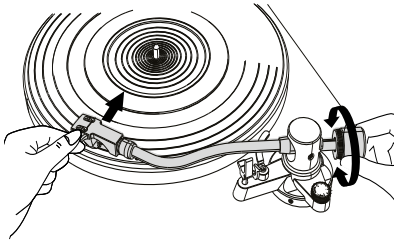
- Set the anti-skating dial to zero.



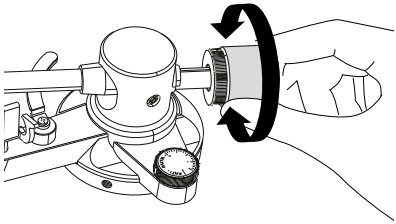
- Release the tonearm rest clamp

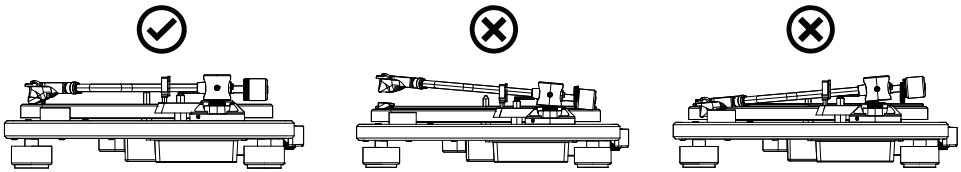


- Holding the finger lift of the headshell, move the tonearm over the turntable.



- Adjust the counterweight so that the tonearm is floating parallel to the turntable.
- Return the tonearm to its original position.
- Lock the tonearm rest clamp.





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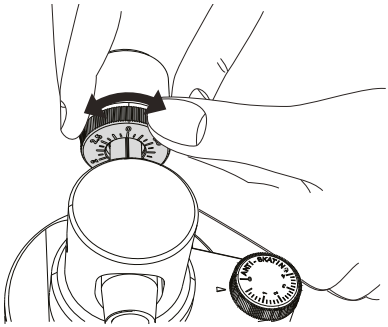
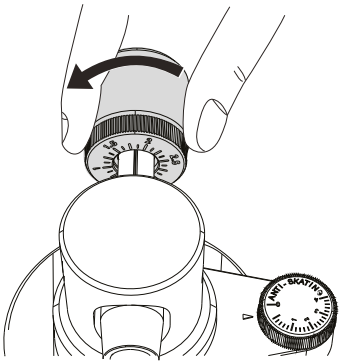
5.9 Setting the tracking force

- Turn the tracking force gauge ring so that the center line aligns with 0 on the scale.
- Only turn the ring. Be careful not to let the counterweight turn.
- Turn the counterweight and the tracking force gauge ring together so that the tracking force gauge ring scale matches the stylus pressure specified for the cartridge

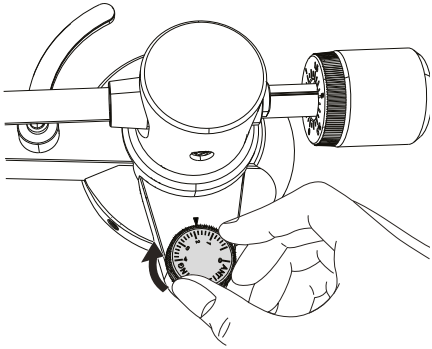


- The recommended tracking force of the included cartridge is 1.8g.



5.10 Setting the anti-skating dial

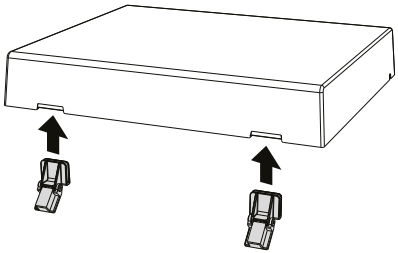
- The anti-skating scale must be set to the same value as the tracking force; 1.8.



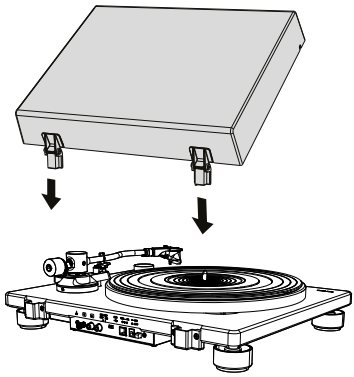
5.11 Installing the dust cover

Note:

- The dust cover is designed to protect the turntable sensitive components. When the product is not in use, it should remain close.
- Do not open or close it when a record is playing.
- Be careful not to pinch your finger when opening and closing the dust cover
- Do not place anything on the dust cover.



▶ Insert the dust cover hinges completely into the hinge holders on the dust cover.



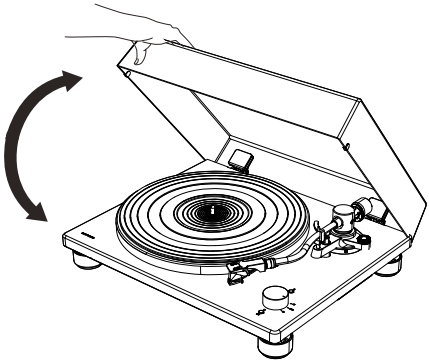
▶ Align the dust cover hinge with the hinge holder on the rear of the turntable and push it in the dust cover.

5.11.1 Opening and closing the dust cover

Opening

▶ Hold the front edge of the dust cover and gently lift it open completely until it stops.

- The dust cover will stay open in its positions



Closing

▶ Gently lower the dust cover until it is closed.

5.12 Attaching and detaching the AC adapter's power plug

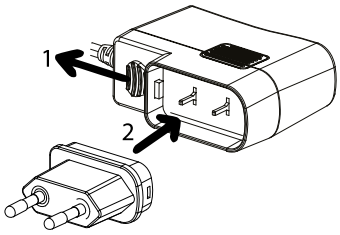
⚠ WARNING!

Risk of electric shock!

- Do not insert power plug alone to the AC inlet socket.
- Make sure plug and adapter are locked thoroughly.

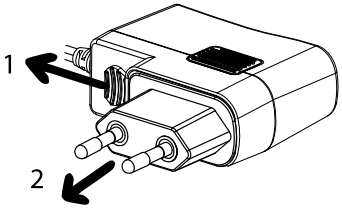
5.12.1 Attaching the power plug

- ▶ Pull down the clip and hold it.
- ▶ Match the round corner of plug to the adapter.
- ▶ Insert the desired power plug vertically into the contact pins of the adapter until it completely pushes inward.
- ▶ Release the clip and lock the power adapter in place.



5.12.2 Detaching the power plug

- ▶ Pull down the clip and hold it.
- ▶ Pull the power plug vertically out of the power supply.



6. Connecting PLATINUM Automatic EAS

Note:

- The mounted Ortofon 2M RED cartridge is a MM cartridge, so please set your audio system to MM (not MC).
- Make sure the audio system / amplifier you connected to PLATINUM Automatic EAS is switched off and its volume set low.
- Before turning on your audio system and PLATINUM Automatic EAS, make sure all connections are made properly, and you choose the right pre-amplifier setting.
- Failures in doing so may lead into loud hum noise which may damage your audio system or speakers.

6.1 Connecting to an audio system / amplifier

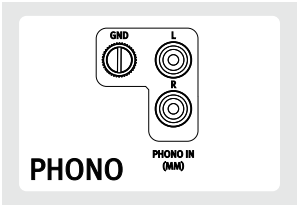
PHONO

Note:

- The ground terminal of PLATINUM Automatic EAS is not a safety ground connection.
- Depending on the amplifier, connecting the ground terminal might have the reverse effect of increasing noise. In this case, it is not necessary to connect the ground terminal.
- It is recommended to connect PLATINUM Automatic EAS's phono ground to MAESTRO Quantum phono ground plate.
- Make sure the PLATINUM Automatic EAS preamp selector switch is set to OFF.

▶ Connect your audio system and PLATINUM Automatic EAS by using the delivered RCA cable.

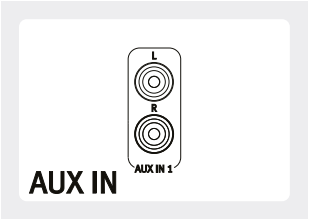
▶ If your audio system has a built-in phono amplifier, there most probably will be a grounding terminal. Please screw the grounding cables on both sides: Your audio system and PLATINUM Automatic EAS.



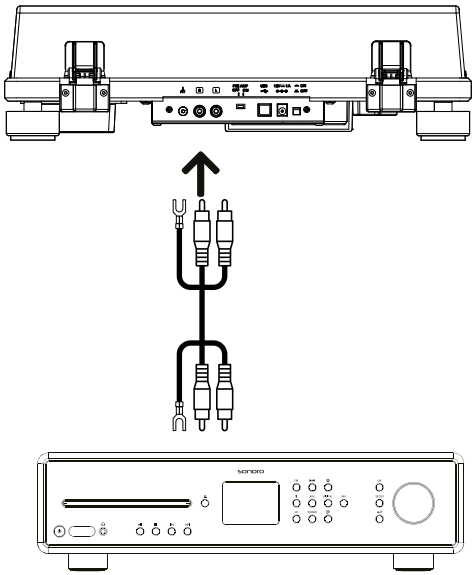
AUX

▶ If your audio system has no phono input, use a free Aux-in RCA input.

▶ Make sure the PLATINUM Automatic EAS preamp selector switch is set to ON.



- The white plug is for the left channel, the red plug for the right channel.

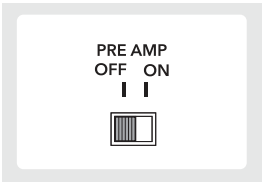


6.2 Setting pre-amplifier selector switch

Switch the pre-amplifier switch on the back side of PLATINUM Automatic EAS according to the features of your audio system / amplifier PLATINUM Automatic EAS is connected to.

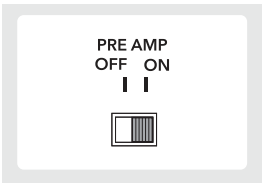
Set the switch to OFF position.

- If your audio system / amplifier has a PHONO input jack, PLATINUM Automatic EAS can be connected directly to it, bypassing it's built-in pre-amplifier by switching it OFF.



Set the switch to ON position.

- If your audio system / amplifier has no phono input, you can use the build-in pre-amplifier of PLATINUM Automatic EAS by switching it ON.



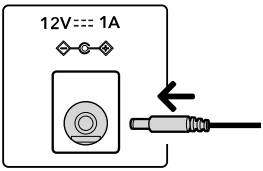
Note:

- When connecting via Bluetooth or USB socket, set the PRE AMP swich to ON position.

6.3 Connecting the AC adapter

After completing all other connections, connect the included AC adapter to the DC input socket.

▶ Insert the power supply into an AC inlet socket.



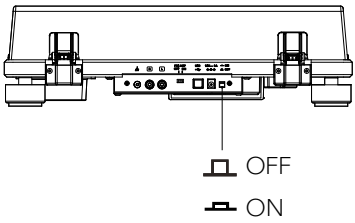
7. Playing a record

Note:

- Before you play a record, turn down the audio device's volume. The loud, crackling noise made by the tone arm descending and the stylus coming into contact with the record could damage the speakers or audio device.
- Wait until the stylus has completely descended, and then adjust the volume.
- Even new records may produce a crackling noise when you play them. Please note that this noise is a characteristic of playing records.
- Place only one record on the platter at a time.
- Close the turntable cover during record playback to avoid dust.
- Do not stop turntable rotation during playback.
- During record playback, feedback could occur if the volume is too loud.In this case, reduce the volume of the amplifier and ensure that there is acoustic decoupling.

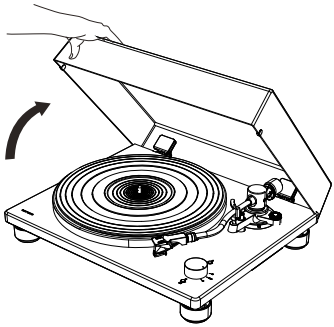
▶ Switch on the turntable.

▶ Press the ON/OFF button on the back of the turntable to turn it on.



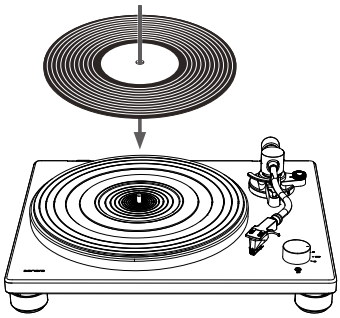
▶ Open the dust cover gently.

▶ If the turntable is in sleep mode, set the speed selector switch to STOP and then back to the desired speed.

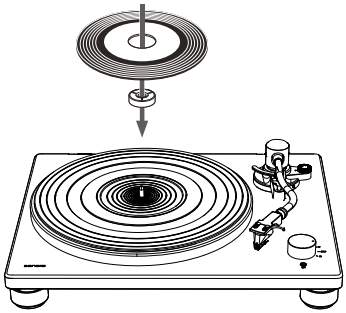


Place a record on the platter

- Place the record on the mat of the platter so that the center hole aligns with the spindle.



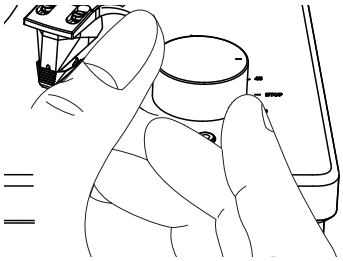
- To play 7-inch (17cm) records (EP records), place the supplied 45 RPM. adapter on the spindle.

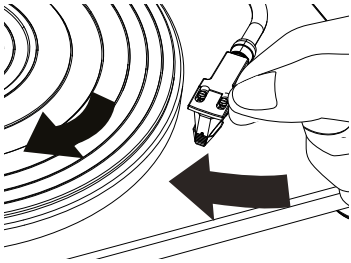


7.1 Use the Speed / STOP rotatory switch knob

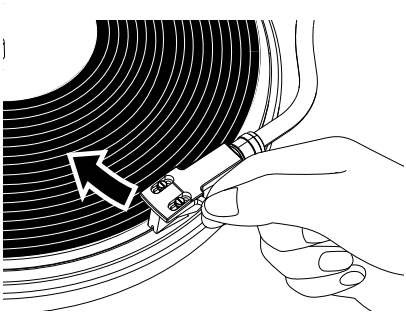
Note:

- The rotation speed is usually printed on the center label of the record or the record jacket.
- The rotation speed can be set to 33 or 45 RPM. Select the rotation speed appropriate for the record.
- Choose the speed appropriate for the record.
- The turntable only starts turning when the tone arm is just in front of the turntable. If the tone arm is in the middle or outside of the turntable, the rotary motor stops..
- Release the tonearm rest clamp.

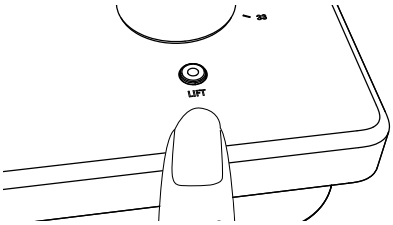




- Holding the finger lift of the headshell, move the tone arm over the edge of the record or the track where you want to start playback.



- Lower the tonearm by pressing the lift button on the device. The tone arm is slowly lowered and playback begins.
- Gently close the dust cover.

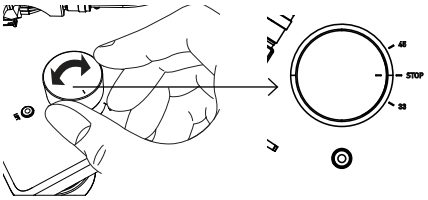


8. When playback finishest

Note:

- PLATINUM Automatic EAS is a semi-automatic turntable. This means that after playing a record, the tone arm is automatically raised and the rotating motor is stopped.
- If the tone arm remains still for 18 minutes after playing the record or the record player is not operated during this time, it switches in standby automatically (sleep mode). To bring the turntable out of sleep mode, set the speed selector switch to STOP and then back to the desired speed.

- Use your finger on the headshell to move the tonearm to its original position.
- Turn the speed selector switch to the STOP position.



- Press the ON/OFF button on the back of the turntable to turn it off if no longer to use.

9. Connecting with Bluetooth device

The PLATINUM Automatic EAS can connect to Bluetooth-enabled devices (e.g. Bluetooth speakers and Bluetooth headphone).

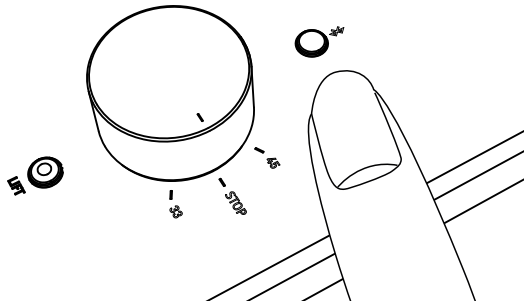
Note:

- Set the PRE AMP switch to ON position.
- Operating distance is within a range of approximately 10 meters (30 feet).
- Refer to the operation manual of the Bluetooth devices for information how to use it.
- Pairing might take some time depending on the connected device.
- If there are playback devices, which support Bluetooth wireless technology nearby, that have the Bluetooth function enabled, but some of them are not the devices with which you want to pair, disable their Bluetooth function and try pairing again.
- Do not connect to Bluetooth speakers or headphones for which you cannot adjust the volume. Audio tracks may be played at very loud volumes.
- You cannot pair the turntable with smartphones, TVs, or computers, etc.
- You have to disconnect the current Bluetooth connection before you can connect to any other.

9.1 First time pairing Bluetooth device

▶ Press the BT button on the turntable to start Bluetooth connection mode. The indicator will become blue and blink slowly.

▶ Press the BT button again for at least two seconds to start pairing mode. The blue indicator will flash rapidly.



▶ After turntable enters pairing mode, put the Bluetooth device into paring mode.

- Pairing is automatically done. When the turntable and the Bluetooth device are connected, the indicator will stay lit without flashing.

9.2 Connecting the paired Bluetooth device

PLATINUM Automatic EAS can register information for up to 8 paired devices, you do not have to pair the next or subsequent times you connect the device to the turntable.

- ▶ Press the BT button on the turntable to start connection mode. The indicator will become blue and blink slowly.
- ▶ Make the Bluetooth device ready to connect.
- • Pairing is automatically done. When the turntable and the Bluetooth device are connected, the pairing lamp will stay lit without flashing.

9.3 Disconnecting the paired Bluetooth device

- ▶ Press the BT button for at least 2 seconds to disconnect the paired Bluetooth device from the turntable. The indicator will become blue and flash rapidly.
- ▶ Press the BT button in Bluetooth connection mode, it will switch off the Bluetooth function.
- • If no Bluetooth device is found for five minutes, Bluetooth indicator will become unlit.
- • Below is the BT indicator status for different operating status.

Operating status		BT indicator (blue)
Pairing	Searching for device	Fast blinking
Connection	Waiting to be connected	Slow blinking
	Connected	Lit

10. Connecting to a computer

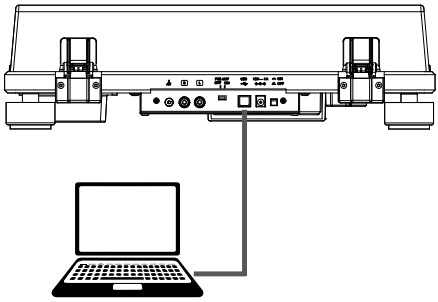
The sound of a record can be digitally recorded on a computer by using the provided USB cable to connect the turntable (type B) to a USB port (type A) of the computer.

EN

Note:

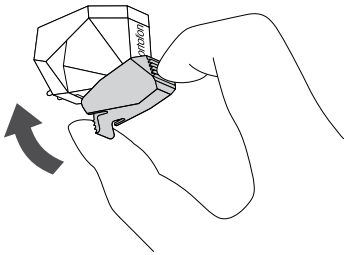
- ▶ Set the PRE AMP switch to ON position.
- The USB output signals can be used only for recording, not for playback.
- The turntable will run with the standard Windows or Mac driver so there is no need to install a special driver.
- The computer will automatically detect the turntable's USB port and identify as USB Audio CODEC.
- You must first install software that can be used for audio recording on the computer.
- You may purchase the audio recording software that you prefer separately or download free software such as Audacity (https://www.audacityteam.org/), from the Internet.
- If the application does not work successfully, please contact your computer administrator for help.
- ▶ When recording with a computer, do not disconnect the USB cable and put the turntable into standby.
- The recorded music is limited to private use only. Use of the music beyond this limit requires permission of the copyright holders.

- ▶ Connect a computer to your turntable with provided USB cable.
- ▶ Rotate the speed rotatory switch knob to start playing of a record.
- ▶ Use your recording application to record audio tracks onto the computer.
- For detail instructions on how to use the application and transferring audio tracks, refer to the application user guide.



11. Maintenance

- Attaching the stylus protective cover.
- Hold the stylus protective cover from it's front and back, align with the front of the cartridge, and slowly lift it.

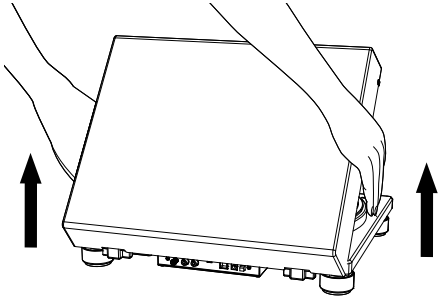


11.1 Cleaning turntable

- Use a dry, soft cloth to clean the dust cover and the turntable body.
- When it is hard to wipe off the soil, use a slightly damp cloth and then dry turntable with a soft and dry cloth.
- Do not use any chemical solution such as alcohol, benzine, or paint thinner, that damages the finish.

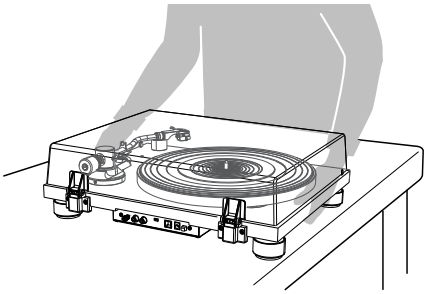
11.2 Remove the dust cover

- To remove the dust cover from the turntable, fully open the dust cover, grasp both sides near the bottom of the cover, and then gently pull it out in the upward direction.



11.3 Moving turntable

- Lock the tonearm rest clamp.
- Switch off the turntable and unplug the AC adapter.
- Disconnect all the connecting cables from the turntable.
- Attach the stylus cover.
- When you move the turntable, make sure that you firmly hold the bottom of the turntable.
- Re-adjust the tracking force and the anti-skating force if necessary.



11.4 Transport or shipping

⚠ PRECAUTION!

- In case the turntable needs to be returned for repair or transport to other places, the original packing provides a better protection for the product during transportation and handling.

▶ If you lose the original packing, please use a sufficiently stable and protective packing that prevents damage from the PLATINUM Automatic EAS.

▶ Take off the dust cover and carefully wrap it.

▶ Take off the platter and mat and carefully wrap them.

▶ Attach the stylus cover and remove the headshell and counterweight from the tonearm and carefully wrap them.

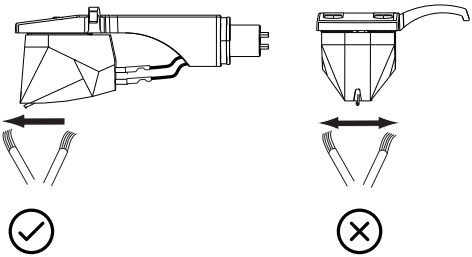
▶ Lock the tonearm rest clamp and tape it in place.

▶ Carefully wrap the turntable in a bubble wrap or similar soft and protecting material.

11.5 Cleaning the tip of the stylus

Note:

- Record styluses are precision parts, so handle them carefully to avoid bending or damaging their tips. If a stylus becomes bent or damaged, it might not be able to follow the audio groove precisely and could damage records or cause another malfunction.
- Do not rub the stylus tip with thinner or other chemicals.
- Use a small brush (not included) if the stylus tip is considerably dirty. Clean the stylus tip by moving the brush from the rear to the front of the stylus tip.



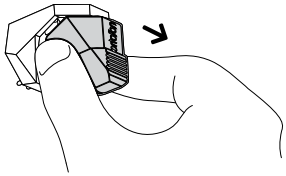
11.6 Replacing the stylus

If the tracking diamond is worn, it not only degrades sound quality but can also damage records. After approximately 1000 hours of playback, replace the tracking diamond with one specified by us.

- ▶ Please use Ortofon 2M RED / 2M Blue replacement stylus.
- ▶ Follow the replacement instructions in the manual of the replacement stylus.

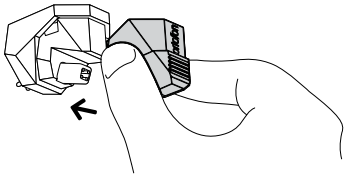
To remove old stylus

- ▶ Keep attaching the stylus protective cover on the cartridge.
- ▶ Release the headshell from the tonearm.
- ▶ Hold the cartridge in one hand, grasp the plastic stylus housing with thumb and forefinger, and pull away from the cartridge.



Installing a new replacement stylus:

- ▶ To install replacement stylus, insert the new stylus assembly into the cartridge.
- • The stylus assembly should be fully seated into the cartridge.
- ▶ Mount the headshell onto the tonearm.

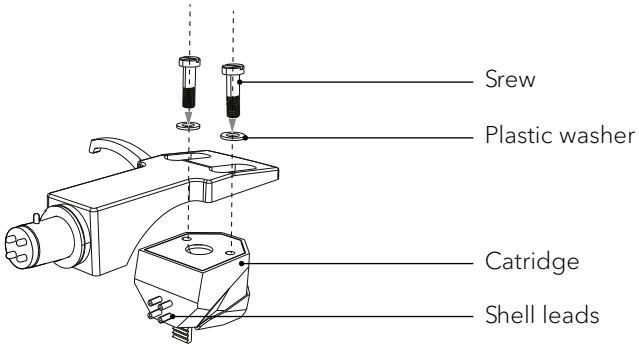


11.7 Replacing the cartridge

Note:

- The cartridge installed in this unit is equivalent to Ortofon 2M Red.
- If you use another cartridge than Ortofon 2M Red, you might need to adjust overhang and weight, as well the height of your tonearm. If in doubt, please ask your dealer.

- ▶ Keep attaching the stylus protective cover on the cartridge.
- ▶ First remove the headshell from the tonearm.
- ▶ Use a non-metallic slotted screwdriver to remove the installation screws, washers and, and then remove the cartridge from the headshell..
- ▶ Use a non-metallic slotted screwdriver to tighten the screws in both places, and then adjust the overhang.
- Refer to the user manual for new cartridge for mounting instruction and connecting to the shell leads.

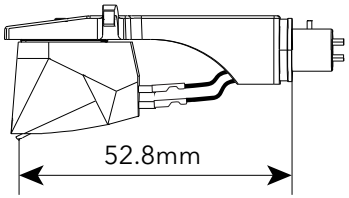


- The signals and colors of the shell leads are shown below.

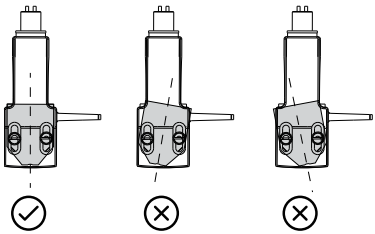
Signal	Color
Left channel +	White
Left channel -	Blue
Right channel +	Red
Right channel -	Green

11.8 Adjust the overhang

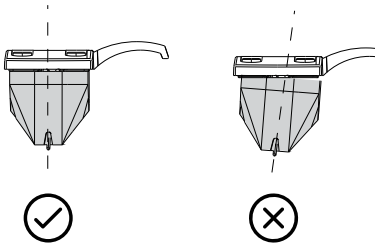
▶ Move the cartridge to adjust the overhang in such a way the stylus tip is at 52.8mm from the headshell mounting end.



▶ The cartridge should be parallel on the headshell when viewed from the top.



• The cartridge should also not tilt when viewed from the side.



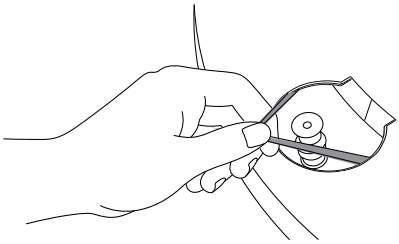
▶ After the adjustments are complete, tighten the screws securely.

▶ Attach the headshell to the tonearm.

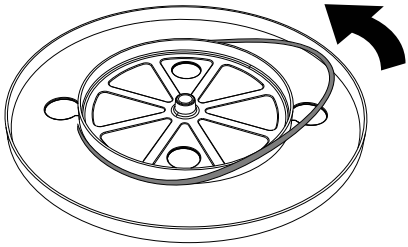
11.9 Replacing the drive belt

The drive belt will wear or may even break over time. In such case, replace it with a new one. To obtain a spare drive belt, contact your dealer or the customer support.

- Turn off your turntable and the connected audio device and unplug the AC adapter from the AC inlet.
- Remove the mat of the platter.
- Turn the platter to the position where you can see the motor pulley through the circle hole on the platter.
- Unhook the drive belt from the motor pulley.
- Put your finger and thumb into the platter's round holes to hold the platter and remove the platter.



- Turn the platter upside down and remove the drive belt.
- Wind a new drive belt around the platter while keeping it untwisted.
- Follow the steps in "Attaching the drive belt" to finish the assembly.



12. Troubleshooting

Malfunctions can occur with any electrical equipment. This is not necessarily due to a defect. As such, you should check the following table to see if you can eliminate the problem yourself.

Malfunction	Possible cause	Solution
The platter does not spin.	The AC adapter is not properly connected.	Plug the AC adapter into the AC inlet socket.
	The turntable is not switched on.	Check the rear side of the turntable, it should be in pressed down position.
	The record player is in sleep mode.	Set the speed selector switch to STOP and then back to the desired speed.
The platter spins, but there is no sound or the volume is not loud enough.	Cartridge's protective cover is still attached.	Remove the cartridge's protective cover.
	Tonearm is in lift position.	Lower the tonearm.
	Wrong setting or input for the connected equipment (amplifier, etc.)	Check if the setting for the connected equipment is correct
	The stylus is damaged.	Check the stylus and re-place it, if necessary.
	Stylus or cartridge are not adjusted correctly.	Check the cartridge and adjust it, if necessary.
	Wrong setting for the PRE AMP selector switch.	Select the correct setting for the pre-amplifier. If using an amplifier with a PHONO input jack, set this switch to the OFF position. If connecting to the AUX jack of an amplifier, set this switch to the ON position.
The audio playback jumps (stylus slides outwards).	The anti-skating value is set incorrectly.	Slightly lower the anti-skating value.
The audio playback jumps (stylus slides inwards).	The anti-skating value is set incorrectly.	Slightly increase the anti-skating value.
The stylus skips.	The record is warped.	Change the record.
	The record is scratched.	Change the record.

There is noise when the record is playing.	There is dust on the cartridge's stylus tip.	Clean the stylus's tip with a commercially brush and stylus cleaner.
There is howling sound.	The turntable is picking up excessive vibrations from the floor, surface of the walls, or nearby speakers.	Decrease the vibrations or put the turntable on a surface that is not subject to the effects of vibration.
There is humming noise during playback.	The ground terminal is not properly connected.	Check if the ground terminal it properly connected.
	Depending on the audio system, connecting to the ground may lead to humming noise.	Disconnect the ground terminal.
Bluetooth connection is not possible with the Bluetooth headphone or Bluetooth speakers.	The PLATINUM Automatic EAS has not entered the pairing mode.	Follow the instructions to put PLATINUM Automatic EAS in pairing mode. First, short press the PAIRING button to switch to Bluetooth mode. Then press the PAIRING button again for 2 seconds to start pairing mode.
	Bluetooth headphone or speakers has not entered the pairing mode.	Follow the instruction to put Bluetooth headphone or speakers into pairing mode.
	The PLATINUM Automatic EAS and pairing devices are too far away.	Put PLATINUM Automatic EAS and pairing devices close to each other.
	Bluetooth connection does not establish.	On PLATINUM Automatic EAS, first press the PAIRING button briefly to switch to Bluetooth mode. Then press the PAIRING button for at least ten seconds to delete all existing pairings with other devices. Then pair with the Bluetooth headphone or speaker again.
Bluetooth headphone or speakers connected but have no sound.	PRE AMP switch is not in ON position.	Set the PRE AMP switch to ON position.
Bluetooth connection with smartphone.	Not supported.	Connect with a Bluetooth speaker or headphone only.

A record does not play to its end.	With some LPs, the automatic lifting function may activate too early. This is usually caused by variations in the record's grooves, which the record player's mechanism can interpret as the end of the record.	This is a well-known phenomenon that can occur with records with unusual groove patterns or where the music ends close to the edge of the record.

13. Warranty

When submitting warranty claims, the following applies without restricting your legal rights:

- Warranty claims can only be asserted within a period of max. 2 years (1 year in North America and Australia), calculated from the date of purchase.
- onoro audio GmbH shall, at its own discretion, repair or replace PLATINUM Automatic EAS free of charge any defects caused by material or manufacturing defects within the warranty period.
- In case of a complaint, please contact your dealer or our customer service department. You will find our contact data or visit our website at www.sonoro.com
- No new warranty period begins following repair or replacement of PLATINUM Automatic EAS. The warranty period of 2 years (1 year in North America and Australia) from date of purchase remains applicable.
- Excluded from the warranty is damage caused by improper use, normal wear and tear, as well as defects which only minimally affect the value or usability of PLATINUM Automatic EAS. The warranty also expires in case of any modifications not made by our authorized service center.
- This guarantee does not restrict or cancel the purchaser's free recourse to the rights set forth under statutory regulations concerning defects.

08.2024

PLATINUM Automatic EAS
(SO-2100)

SUPPORT
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V. 1.0

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